

## Unable to connect to the internet when downloading form...

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[www.My-Help.co.uk](http://www.My-Help.co.uk)

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Unable to connect to the internet when trying to download formats etc. is caused by your firewall not allowing our software access to the internet, please change your firewall configuration to allow full access to our software.

If the problems persist, please submit a support ticket at [www.My-Help.co.uk](http://www.My-Help.co.uk)